COPY BLOCK

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In today's fast-paced, hybrid working world, staying connected with customers and clients is crucial. The primary mode of communication for most businesses is telephony, but traditional telephony systems often lack the necessary tools to truly understand and optimise this vital aspect of their operations.

Imagine this scenario.. you're in your office, and your phone system, while functional, is essentially a black box. You can make and receive calls, but you have limited visibility into what's happening on the other end. Are your employees effectively engaging with customers? Are calls being missed or going unanswered? Are you providing the best possible customer service?

This lack of insight is a significant issue, especially in today's world of remote and hybrid work where there is a serious talent shortage that threatens the operations of every

business. When employees are scattered across different locations or working remotely, the challenge of monitoring and managing telephony interactions becomes even more complex. Traditional systems simply cannot provide the necessary data and analytics to understand these interactions fully.

This is where the need for better telephony technology comes into play...

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Subject Line:	The Missing Piece in Modern Business: Telephony Technology
Preview:	Are your employees effectively engaging with customers? Are calls being missed or going unanswered?
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Banner Image: PNG files provided	THE MISSING PIECE IN MODERN BUSINESS: TELEPHONY TECHNOLOGY YOUR BRAND LOGO HERE access4

Copy:

Hi [first name],

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The new standard of telephony gives businesses owners and managers the capability to perform status checks on how they're staff are performing. If you don't have this it's worth considering a change.

If you're interested in learning about the new standard of telephony, read this [blog/article]link to blog/article here>.

Reply to this email if you'd like to learn more.

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